

The Michigan SPIL: Agency-Driven or Consumer-Driven?

Introduction

Objectives written to promote “inclusion” of people with disabilities must include them. The Rehabilitation Act is clear that consumers are the authority on the needs, solutions, and actions. Consumers who are not associated with CILs, government agencies, or service providers must be present to fulfill the obligations of the Act.

A few paid disability advocates cannot speak for all the citizens with disabilities. In fact, the job of a CIL is to continually develop cross-disability leadership and to cultivate opportunities for participation of as many people as possible. Many different disability voices are required to create a society where people with disabilities are not just included but recognized and valued in all walks of life.

Current Language

Goal IV Name: Education and Awareness

Goal Description: **Provide outreach** to legislators, policy-makers, underserved/unserved, employers, emerging leaders, doctors, local officials, public, veterans, senior citizens, schools, for community engagement.

Suggested Language

Goal IV Name: Education and Awareness

Goal Description: **Engage communities across the state in training and discussion led by people with disabilities** including on the topics of disability rights, consumer-directed services, and advocacy priorities, thereby building the capacity of communities to welcome people with disabilities as valued members.

Current Language

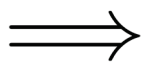
Goal VI Name: Strong Statewide and State level Collaboration

Goal Description: Connecting to combined leadership from many areas, **create various partnership agreements, identifying and growing emerging leaders, collaboration at state level & community level – break down silos.**

Suggested Language

Goal VI Name: Strong Statewide and State level Collaboration

Goal Description: Connecting to combined leadership from many areas, **create partnership agreements to enhance the use of self-direction and consumer controlled services** (e.g. IEPs, IPEs, PCPs, etc.).



Tip: You have to **stop** talking to **providers** to find out what **users** are experiencing. Consumers speak for themselves in consumer controlled organizations.

Current Language

Objective 1: Michigan’s CILs will operate in accordance with federal standards and assurances in section 725(b) and (c) of the Act; subparts F and G of 34 CFR 366; SPIL requirements; and state grant requirements.

Lead Organization: Michigan’s Network of CILs

Geographic Scope: Statewide

Three-Year Performance Target: **Annually, Michigan's CILs are meeting federal standards, SPIL requirements, and state requirements.**

Measurable Indicators:

1. Annual 704 reports accepted by RSA.
2. Quarterly grant reports accepted by MRS.
3. Monitoring Activities conducted by RSA and/or the DSU.

Suggested Language

Three-Year Performance Target: **Annually, Michigan's CILs are meeting federal standards, SPIL requirements, and state requirements of consumer control and meeting the unique needs of their community.**

- Year 1: Consumer-control is evident in unique/individualized service plans and in the design and delivery of agency services.
- Year 2: The local disability community is engaged in defining and carrying out the mission and vision of the CIL.
- Year 3: Advocacy issues are identified and prioritized by the local disability community and the CIL supports community organizing to address social change.

Measurable Indicators:

1. Each CIL's annual plan has at least one advocacy issue identified by the local community.
2. CILs identify consumer-control as a goal in training board, staff, and service users.
3. CILs encourage local advocates to organize for social and political change.
4. Annual 704 reports accepted by RSA.
5. Quarterly grant reports accepted by MRS.
6. Monitoring Activities conducted by RSA and/or the DSU.

Current Language

Objective 3: Strong collaboration between VR and CILs to **promote quality employment outcomes and independence for persons with disabilities.**

Lead Organization: MRS, SILC, BSBP, CILs and Michigan Council on Rehabilitation Services (MCRS)

Geographic Scope: Statewide

Three Year Performance Target: MRS, SILC, BSBP and CIL staff, through strong collaboration, will build a holistic service-delivery system.

Measurable Indicators:

1. Increased referrals for MRS services from CILs, **resulting in more rehabilitation closures.**
2. Increased referrals for CIL core services provided to MRS and BSBP customers, resulting in improved coordination of services and increased employment and employment retention for MRS and BSBP customers.
3. DN/M and BSBP will create, sign and implement mutually developed Memorandum of Understanding to outline coordination of services.
4. Develop education and awareness training with local CIL staff & BSBP staff at minimum annually.
5. Provide BSBP data by county to SILC to establish a baseline & increased referrals to CIL's by BSBP

staff.

6. Create parameters in BSBP data collection system for tracking.
7. Annually determine and evaluate methods to maximize participation in the Personal Assistance Services for Employment Program (PASREP)

Suggested Language

Objective 3: Strong collaboration between VR and CILs to promote consumer control in services that **result in quality employment outcomes and independence for persons with disabilities.**

Lead Organization: MRS, SILC, BSBP, CILs and Michigan Council on Rehabilitation Services (MCRS)

Geographic Scope: Statewide

Three Year Performance Target: MRS, SILC, BSBP and CIL staff, through advocacy and collaboration, will build a holistic service-delivery system that produces customer satisfaction with outcomes.

Measurable Indicators:

1. Service plans in VR and IL will demonstrate strong consumer participation.
2. VR and IL will address discriminatory hiring practices and promote equal opportunities for training and employment.
3. Increased referrals for MRS services from CILs, **resulting in better employment outcomes; salaries/wages, status, advancement.**
4. Increased referrals for CIL core services provided to MRS and BSBP customers, resulting in improved coordination of services and increased employment and employment retention for MRS and BSBP customers.
5. DN/M and BSBP will create, sign, and implement mutually developed Memorandum of Understanding with consumer advisory input to outline coordination of services.
6. Develop education and awareness training for improving practices in self-directed, consumer-controlled services with local CIL staff & BSBP staff at minimum annually.
7. Provide BSBP data by county to SILC to establish a baseline & increased referrals to CILs by BSBP staff.
8. Create parameters in BSBP data collection system for tracking.
9. Annually determine and evaluate methods to maximize participation in the Personal Assistance Services for Employment Program (PASREP)